



At CBS the right relationship is everything

## Crossways Dental Practice Case Study

case studies



*"CBS took all the problems out of my hands"*

### Ensuring we meet our client's needs.

CBS have recently completed the relocation of Bracknell's Crossways Dental Practice to the first floor offices of a former bank in the pedestrianised town centre.

From the outset the new location required a number of critical issues to be resolved. The property needed permission for Change of Use, whilst Access Statements, Building Regulations Approval & Disability Discrimination Act issues all had to be resolved before work could even start on site.

A major challenge for our designers was to fit as many surgeries as practically possible into the tight space without compromising the efficient flow of patients through the area. Another consideration was the large number of patient records that had to be not only kept on site, but to be close to hand at all times. Both of these issues were successfully addressed during the design process.

To complete the project many specialised services were required; structural engineering to combine two neighbouring properties, a stairlift enabling disabled patients to access the first floor, lead-lining for the X-ray room and a raised floor to allow compressed air to be supplied to the surgeries, and CBS coordinated and managed them all.

**Practice Manager, Leatitia Wessels** commented:

*"CBS were extremely patient and helpful through every step of the project, which enabled us to carry on running our busy practice throughout the move. We are over the moon with our new practice and the feedback from our patients has also been very positive."*

**CROSSWAYS**  
Dental Practice